

Software familiarization – individual for end users

Software familiarization (p/n S024) is a web-based, two-hour long introduction to Clarity software in English, where basic principles and workflow in Clarity are explained to end users. This personalized online training for new users is delivered directly on a user's PC via TeamViewer, and the user is encouraged to try the discussed matter on their own station with guidance provided by DataApex support.

Prior to this introduction, the user will be provided with study materials, suitable for taking notes. After the online session, the user will be provided with documentation summarizing the discussed matter with links to additional materials and videos for further study.

The user will get familiar with software structure and its basic functions, will try basic workflow, and will be ready for daily routines in the laboratory using Clarity chromatography data station.

Together, we'll go over step-by-step:

- User account creation
- System Configuration dialog
- Main window overview and Project creation
- Method Setup
- Instrument window explanation
- Single Analysis and Sequence preparation
- Calibration preparation
- Chromatogram evaluation
- How to ask for support
- Q&A

Prerequisites

- Installed up-to-date version of Clarity on user's PC
- Connection to the Internet
- Headphones/speakers and microphone
- Configured instruments connected to Clarity (instruments configuration and/or wiring will not be discussed)

Note: If for any reason the PC with Clarity and configured instruments cannot be connected to the Internet, the user has two options:

- Another PC with Clarity without configured instruments. This is still interactive and the user can try the discussed matter on their own
- Another PC without Clarity. This is passive and more like a webinar – user watches discussed matter without the ability to try it.

For both options it is necessary that the user will still have to connect via TeamViewer (included with the Clarity distribution media) so the user may interact with our support staff and get familiar with Clarity.

Ordering information

P/N S024 – Software familiarization. Purchase orders are to be sent to sales@dataapex.com. A purchase order shall include attendee's name, email address and their software S/N.

When a software familiarization session date has been confirmed, it can be cancelled/rescheduled without cost 24 hours before the event. Otherwise we will charge 50% of the price.